

Service Bulletin

Clearing 1200 Water Dispenser Clogs

TNCSTP 111405-B

Purpose

The purpose of this bulletin is to provide information for clearing clogs in the dispenser water line behind the nozzle of a NORCOLD 1200 Series Refrigerator with Water Dispenser, model numbers 1200XXD and 120XD.

Applicability

Units with a clogged waterline will produce the following symptoms:

- Water does not dispense at full volume or at all when paddle is activated.
- Water continues to dispense for several seconds after the paddle is released.

Tools

The following tools are needed to complete this procedure:

- Medium Phillips head screwdriver.
- 1/2 in. open-ended wrench.
- Cup or container.

Procedure

NOTE

For units manufactured prior to October 19, 2004 (see Figure 1), replace the old nozzle, brass nut, plastic sleeve, and brass insert with new nozzle (PN 626820) and plastic compression nut (PN 622991).

NOTE

Turn unit off and on as necessary to prevent spills if dispenser is accidentally activated while servicing.

1. Remove two dispenser housing retaining screws, then remove housing.
2. Remove nozzle from water line.
3. For earlier models, remove brass insert. See Figure 1.
4. Turn water line away from electrical components toward cup and activate switch to flush water line with water. For earlier models, clear brass insert as well.
5. For earlier models, install brass insert, unless new nozzle/nut are available as noted above.
6. Install nozzle.
7. Install housing, then install two housing retaining screws.
8. Activate paddle to test water dispenser system.
9. Place refrigerator in service.

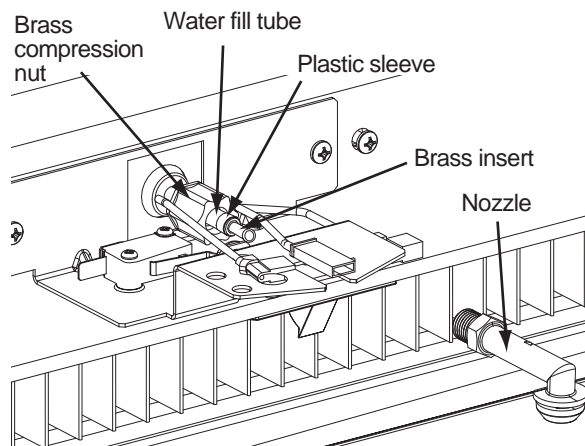


Figure 1. Dispenser assembly for units manufactured before October 19, 2004

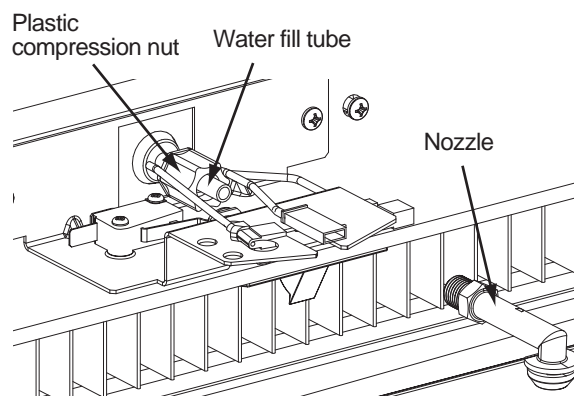


Figure 2. Dispenser assembly for units manufactured on or after October 19, 2004

Technical Assistance:

Please contact NORCOLD Technical Assistance at 1-800- 444-7210 if further assistance is needed to complete this procedure.