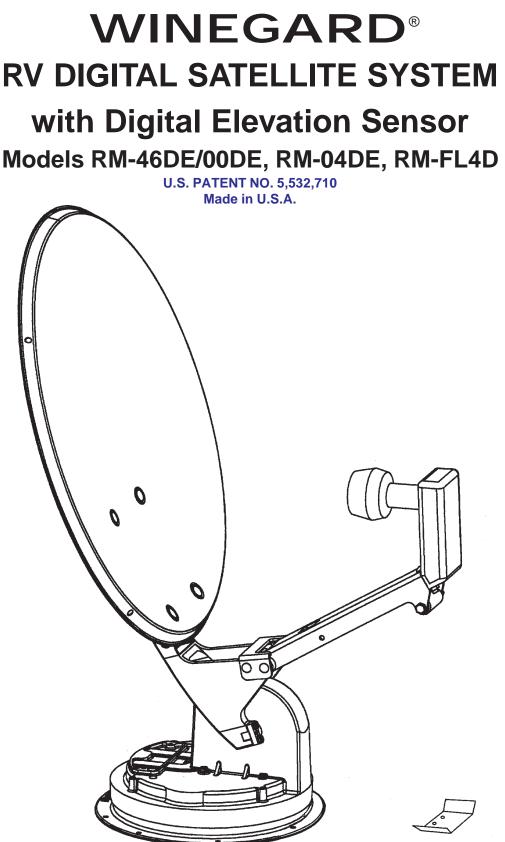
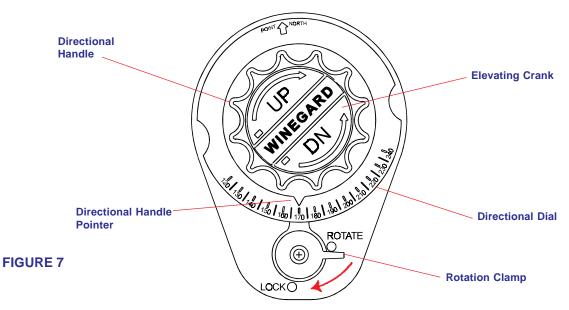
OWNER'S MANUAL INSTALLATION INSTRUCTIONS





**STEP 1.** Step outside your vehicle and, using a compass, determine which direction is North. (Standing in or near vehicle can give you an incorrect reading.) The more accurately you determine North, the easier it will be to find the satellite(s).



**Step 2.** Using satellite receiver, determine correct elevation for your location. See your receiver manual for details on how to obtain setup information.

**Step 3.** Press button on Winegard Digital Display Wall plate. If antenna is in travel position the display will show LL for Low Limit; HH, for High Limit, will appear when dish is in up position.

**Step 4.** Crank elevation handle to raise antenna. Stop cranking when readout displays correct elevation for your location.

**Step 5.** Rotate antenna <u>VERY SLOWLY</u> until correct satellite signal is acquired. NOTE: Rotate 2° and then stop. DO NOT rotate continuously, even if you are rotating slowly. If you notice the elevation angle has changed, it could be due to the following reasons:

- 1. RV is not parked level.
- 2. Antenna system is mounted to a slightly sloped RV roof. (This is not a problem. When you have rotated the antenna so it is facing in approximatly the right azimuth [compass direction], simply adjust to correct elevation and continue searching for signal.)

**Special Notes:** When you have detected the satellite signal, adjust the antenna up/down and left/right for strongest signal your receiver displays. Due to variations in receivers and installation methods, you may find the elevation numbers, after peaking on the strongest signal, no longer match what the receiver recommended. This is normal. The elevation sensor should always get you close enough to pick up a signal to peak on. If display turns off while you're searching, just push button for another minute of operation. After a little practice, most people find the signal in 30 to 50 seconds.

# **Replacement Parts**

To order repair parts, contact Winegard Company. **Customer service hours are 7:30 a.m. to 5:00 p.m., Mon. - Thu., 7:30 a.m. to 4:00 p.m., Fri., Central Time. Call toll-free 1-800-288-8094.** Credit card only, minimum \$5.00 order. For parts, refer to pages in the back of this instruction sheet.

# **Trouble Shooting**

- If digital display reads EE, check wiring and connection. If these are done incorrectly, it will affect operation.
- Rotate antenna <u>VERY SLOWLY</u> until correct satellite signal is acquired.

#### **TUNING ANTENNA**

**STEP 1.** Your receiver should indicate it is receiving a signal. To tune your antenna for the best signal strength, **slowly** move the antenna left, then right until you have found the position that gives the highest signal strength. **It is important to turn the antenna slowly; since the signal is digital the receiver takes a few seconds to lock on.** 

**STEP 2.** Place rotation clamp in the **LOCK** position. This prevents the antenna from moving and losing the signal.

**STEP 3.** <u>Slowly</u> raise, then lower the antenna until you have peaked the signal. You are now ready to watch satellite TV!

#### LOWERING ANTENNA TO TRAVEL POSITION

**STEP 1.** Set rotation clamp to the **ROTATE** position.

**STEP 2.** Rotate antenna until pointer on directional handle aligns with the rotation clamp.

**STEP 3.** Turn elevating crank (counter clockwise) **in direction of "DOWN" arrow until resistance is met**. The number of turns will vary according to the elevation angle the antenna was set to.

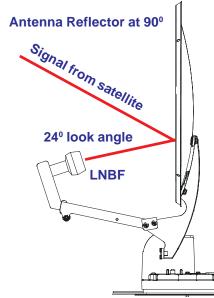
**STEP 4.** Move rotation clamp to the LOCK position. Antenna is now locked in travel position.

**STEP 5.** Snap elevation crank into place.

#### CAUTION: <u>NEVER</u> LOWER ANTENNA IN ANY POSITION EXCEPT TRAVEL POSITION.

DO'S	<ol> <li>Do check parking location for obstructions before raising antenna.</li> <li>Do carefully raise, lower and rotate — if difficult, check for cause.</li> <li>Do rotate slowly when searching for the satellite(s) and check fine tuning on TV set to make sure it is properly adjusted.</li> <li>Do lower antenna before moving vehicle.</li> </ol>		
	5. Activate programming by calling programming service for your receiver.		
DON'T'S	1. Don't move RV/coach with the antenna in the UP position. This will VOID your warranty. This may also cause damage to your roof.		
DON'T'S			
DON'T'S			
DON'T'S	VOID your warranty. This may also cause damage to your roof.		
DON'T'S	<ul><li>VOID your warranty. This may also cause damage to your roof.</li><li>2. Don't force elevating crank up or down. Check for cause of trouble.</li></ul>		

# TROUBLE SHOOTING



- Be sure you have a clear line of sight. The signal from the satellite(s) WILL NOT pass through trees, buildings,mountains etc. Remember the antenna has a 24<sup>o</sup> offset, this means that when the antenna is straight up and down, (90<sup>o</sup>) it is looking 24<sup>o</sup> into the sky. See Figure 8.
- 2. Do you have the TV set tuned for the correct channel 3 or 4 (same channel as output of receiver)?
- 3. Have you entered the correct zip code into the receiver? If zip code is wrong, you might be looking in the wrong direction/elevation for the satellite.
- 4. Check connections at receiver, TV, and antenna.
- 5. Check the TV. Does it receive pictures from off-air TV stations/VCR?
- 6. Retune system for best picture, using procedure on page 11.
- 7. Inspect antenna. Make sure that it has not been damaged. If antenna is even slightly bent, the receiver may not receive any signal.
- 8. Contact Dealer or Winegard Service Department.

# FIGURE 8 ANTENNA DOES NOT ROTATE, OR IS HARD TO ROTATE

- 1. Inspect antenna on roof. Make sure that mount has not been damaged.
- 2. Check for caulking between gear housing and baseplate.
- 3. Be sure cables are not binding, and that they are installed properly.
- 4. Contact Dealer or Winegard Service Department.

## ANTENNA DOES NOT RAISE, OR IS HARD TO RAISE

- 1. Inspect antenna on roof. Make sure that mount has not been damaged.
- 2. Check for caulking on elevating shaft.
- 4. Contact Dealer or Winegard Service Department.

#### LCD DISPLAY CODES

- Initialization
- Pr Program Mode
- Ca Calibrate mode
- Er Invalid sensor voltage
- gd/88 Program mode completed successfully
- rn (Program mode) voltage reading in progress;
  - (Calibrate mode) calibration in progress
- LL Low level sensor
- HH High level sensor
- CF Connection fault (wired wrong)
- LS Low Sensor Sensitivity
- bd Bad checksum
- EE EEprom not responding
- rd Error on EEProm verify
- nP EEProm programming not complete
- Ci Calibration interrupted
- CL Calibration offset cleared (info mode only)
- 01 (Calibrate mode) whole degree offset calculated, added or subtracted
- +9 (Calibrate mode) tenths of degrees; total added
- -9 (Calibrate mode) tenths of degrees; total subtracted

## THINGS YOU NEED

**FIGURE 1** 

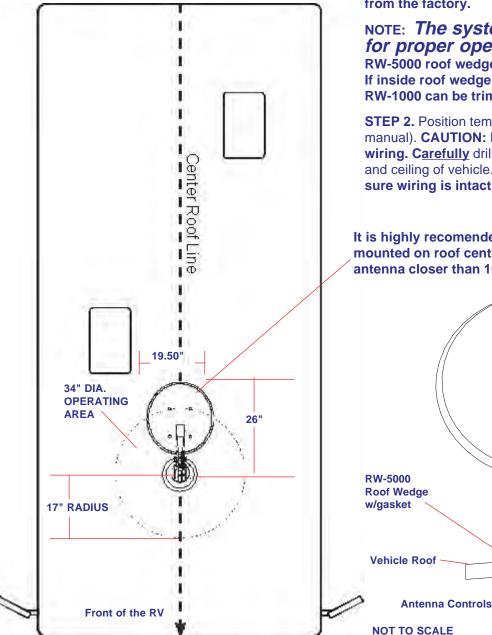
Screwdrivers (Phillips and slot) 1-3/4" hole saw 7/16" wrench ABS glue Drill w/1/8" bit Tape measure Non-hardening sealant (Check manufacturer's specifications for compatibility with your roof material)

# Winegard's Digital Elevation Sensor has been <u>INSTALLED and CALIBRATED</u> at the factory.

# **INSTALLATION & ASSEMBLY**

**STEP 1.** Choose a location on the roof for dish that will allow dish to raise and rotate without interfering with other roof-mounted equipment. Make sure inside ceiling plate is easily accessible, and with no obstructions that would interfere with operation.

Figure 1 shows minimum distance (10") antenna should be located from edge of vehicle roof. It is recommended that you check with your dealer or manufacturer for provisions that may have been made in the roof for antenna mounting; a



reinforced roof area, or pre-wire installation from the factory.

NOTE: **The system must be level for proper operation.** Winegard Model RW-5000 roof wedge with gasket is available. If inside roof wedge is needed, Winegard's RW-1000 can be trimmed to fit ceiling plate.

**STEP 2.** Position template on roof (pg. 8 this manual). **CAUTION: DO NOT drill through wiring. Carefully** drill a 1-3/4"hole through roof and ceiling of vehicle. **Inspect hole to make sure wiring is intact. (Roof template, pgs. 8-9.)** 

It is highly recomended that the antenna be mounted on roof center line. Do not mount antenna closer than 10" from edge of roof.

 $\bigcirc$ 

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 $\bigcirc$ 

C

Interior

**Roof Wedge** 

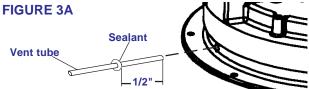
(optional)

**STEP 3.** Assemble dish to backup using bolts and nuts provided, Figure 2.

**STEP 4.** Mount dish on roof in upright position. Rotate clockwise to stop, Figure 3. Dish will be toward back of vehicle when in stowed or travel position. The word FRONT is embossed on the base. This should face front of vehicle. Secure to roof using screws (provided). The travel bracket should be mounted to roof 6-1/8" from base of dish, toward back of vehicle. See Figure 3B.

NOTE: Apply non-hardening sealing compound to screw heads, coax access hole and edge of gasket under mount base.

Install the vent tube on the back of the mount base (This is the side opposite the word FRONT). The hole for the vent tube is shown in Figure 3A. **CAUTION: DO NOT seal hole in vent tube.** Put sealant around the outside of the vent tube, approximately 1/2" from end. Push the vent tube into the hole. The sealant will seal the hole as you push in. Leave approximately 2 to 2-1/2" of the vent tube extending from the hole. Put a small amount of sealant on the roof under the vent tube end to hold in place.

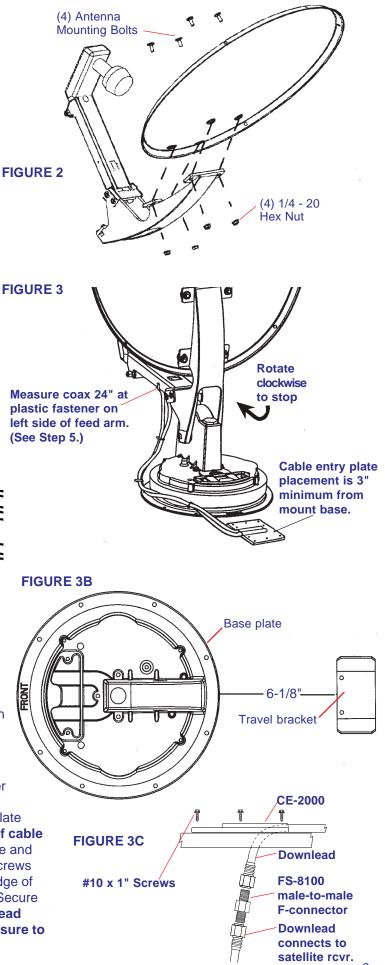


CAUTION: DO NOT GET sealing compound between Base Plate and Rotating Gear Housing. DO NOT PAINT top of Base Plate or around Rotating Gear Housing.

**STEP 5.** Facing the front of the dish, note the coax attached to side of the feed arm. Measure 24" of coax from this point. **Do not cut**. Put coax around mount base, Figure 3. Fasten cable clamp in hole in mount base (check roof template, page 8, for correct location) at the end of the coax cable measure, Figure 3.

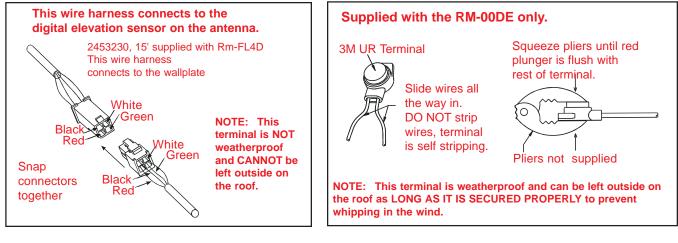
**STEP 6.** Apply approved sealing compound over mounting screw heads.

**STEP 7.** Feed coax through the roof using cover plate (included with hardware), Figure 3C. **Weatherproof cable entry** by applying sealant under lip of roof-thru plate and where cable enters roof. Attach plate to roof with screws provided. Apply sealant over screws and around edge of roof-thru plate, making sure cable entry is sealed. Secure cables as necessary to prevent whipping. **If downlead connection must be made on top of roof, make sure to weatherproof connection!** 



## DIGITAL ELEVATION SENSOR ROOF CONNECTIONS

The illustrations below show the different methods of connecting wires at roof level. Method will depend on model. Wire colors **MUST MATCH**, ie. red to red.



# **INSIDE RV**

**STEP 8.** Place the nut on the threaded rod.

**STEP 9.** Measure and cut the threaded rod with a hacksaw. Use the chart, Figure 3D, to determine the length.

**STEP 10.** Remove the nut over the cut end of the threaded rod. This cleans the threads after cutting.

STEP 11. Thread the cut end of the rod into the hub,

**STEP 12.** Install the ceiling plate. The rotate/lock lever must point toward the rear of the vehicle.

Be sure rotate/lock lever is pointing toward back of vehicle and hole in ceiling aligns with hole in the ceiling plate.

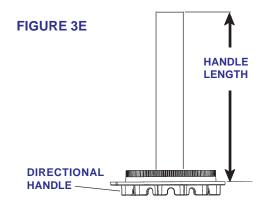
NOTE: Make sure large and small keyways line up in the hub and directional handle!

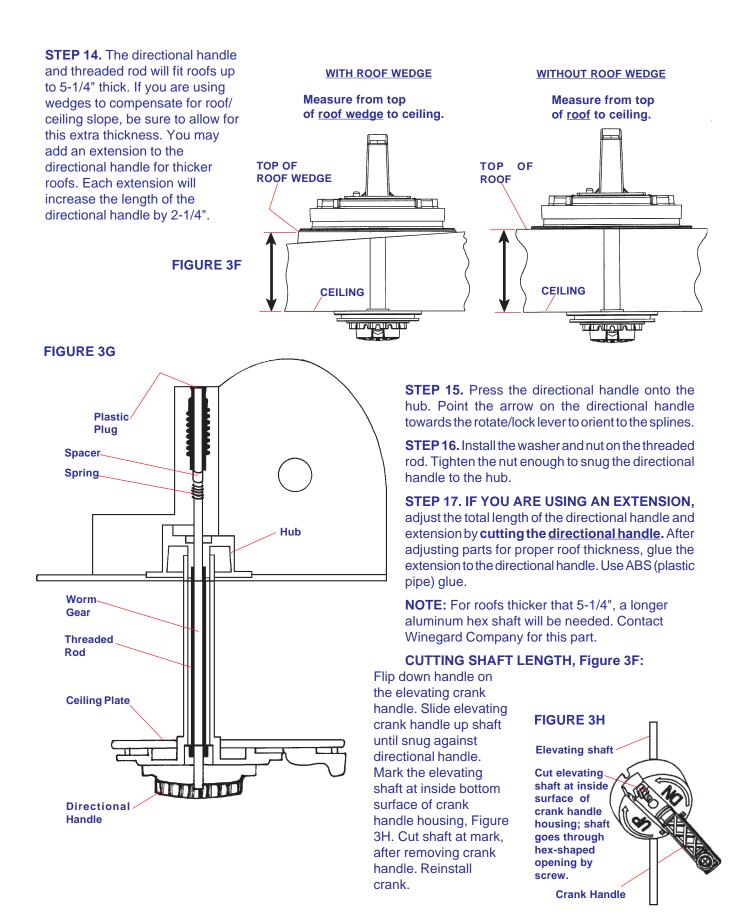
**STEP 13.** Measure and cut the directional handle; see Figure 3E and chart, Figure 3D. **NOTE:** A tube cutter is recommended for cutting the directional handle. This gives a square cut; a hacksaw does not. If using an extension, see Step 17.

Figure 3F, page 5, shows what points to measure between, with and without a roof wedge.

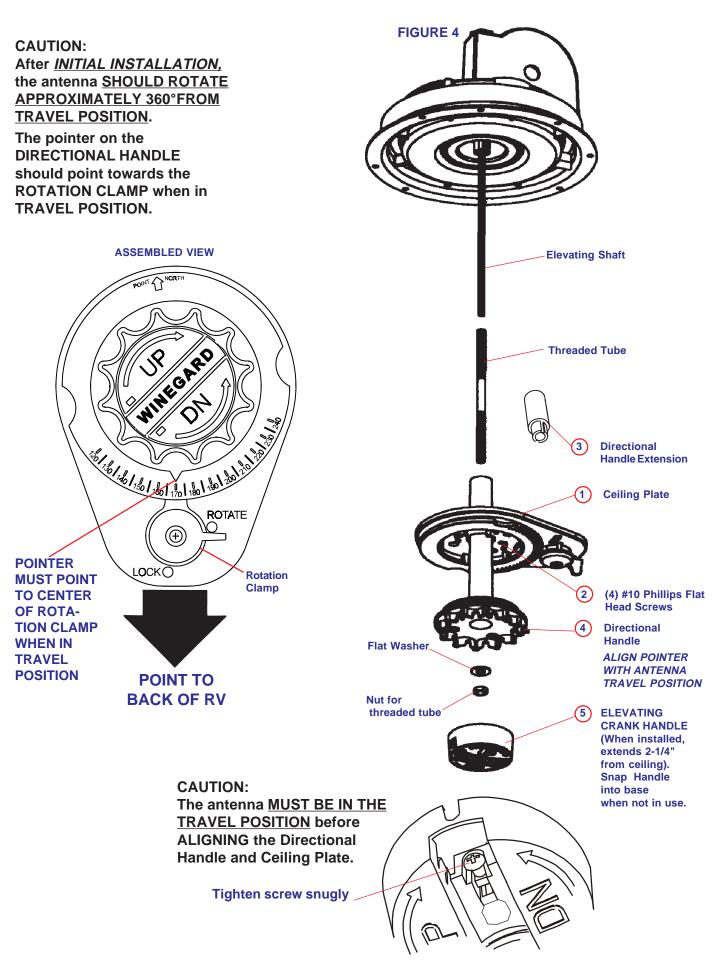
#### **FIGURE 3D**

Roof Thickness	Directional Handle Length (Figure 3E)	Threaded Rod Length	Worm Gear Shaft Length (Figure 3G)
1-1/2"	2-7/8"	2-3/4"	2-7/8"
1-3/4"	3-1/4"	3"	3-1/8"
2"	3-1/2"	3-1/4"	3-1/2"
2-1/4"	3-7/8	3-1/2"	3-7/8"
2-1/2"	4-1/8"	3-3/4"	4-1/8"
2-3/4"	4-1/2"	4"	4-1/2"
3"	4-3/4"	4-1/4"	4-3/4"
3-1/4"	5"	4-5/8"	4-7/8"
3-1/2"	5-1/4"	4-7/8"	5-1/8"
3-3/4"	5-5/8"	5-1/4"	5-1/2"
4"	5-3/4"	5-1/2"	5-3/4"
4-1/4"	6-1/8"	6"	6-1/8"
4-3/4"	6-5/8"	6-1/8"	6-3/8"
5"	6-7/8"	6-3/8"	6-5/8"
5-1/4"	7-1/8"	6-5/8"	7"
5-1/2"	7-3/8"	6-7/8"	7-1/4"





**STEP 18.** Check system for proper operation. Elevate dish with crank handle. A minimum of 14 turns is needed to elevate dish. Then, move directional handle with dish elevated. Directional handle should turn freely. If possible, have someone watch to make sure coax does not bind or interfere with dish movement.



# DIGITAL ELEVATION SENSOR INTERIOR WALLPLATE CONNECTIONS

Step 12. See Figure 5. If using the SM-1000 surface mount box, feed cable through hole in box. Connect wires coming from sensor on roof to wall plate display in coach. Strip wires 1/4". It is IMPORTANT to connect the wires properly at roof and at wall plate. System is designed to use +12 VDC from RV OR a 9 volt battery (not both). Connect the White, Red, Green, Black wires before connecting the +12 volt wires. Make sure all wires are in proper place before applying power. When inserting and tightening the wires into terminals on back of display board, be sure you have clamped on the bare wire conductor, not insulation.

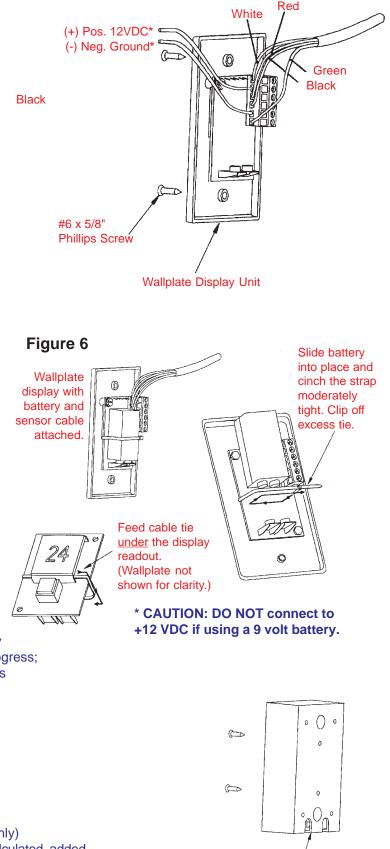
Pressing the button should display 24 (+ or - 1 degree) <u>when antenna is in vertical</u> <u>position</u>. The Display will automatically turn off after approximately one minute.

**Step 13. See Figure 6.** If using 9 volt battery, a cable tie should be installed to secure battery. The tie should not be too tight to prevent battery replacement.

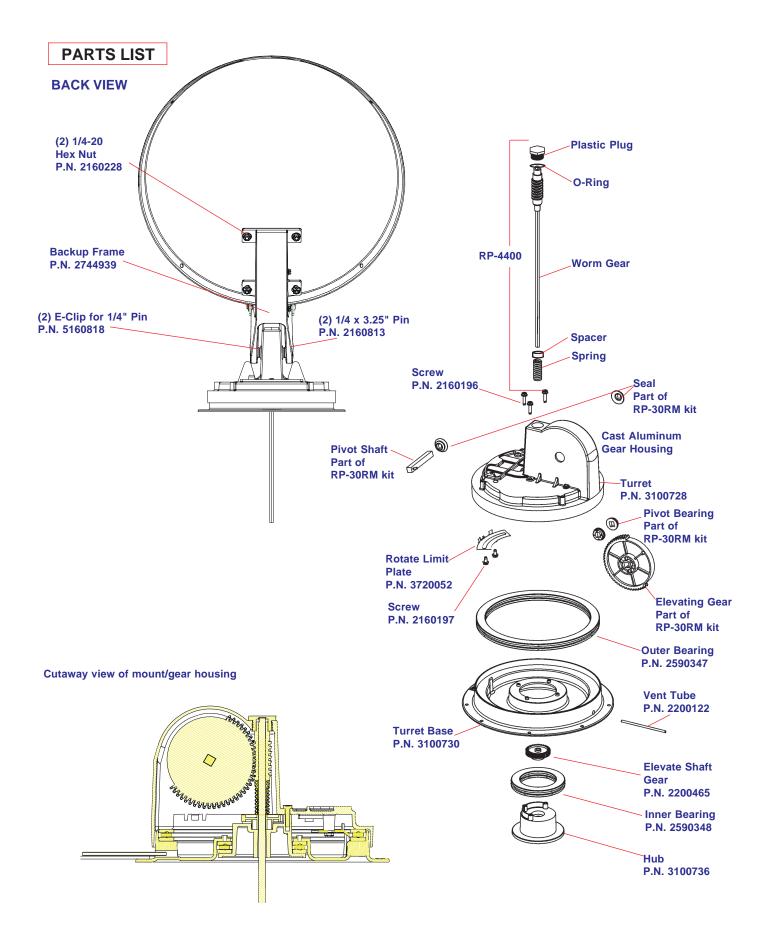
STEP 14. Carefully check connectors and cable entry points. Be sure these areas have been properly sealed to prevent water damage to your system and property!

#### LCD DISPLAY CODES

- -- Initialization
- Pr Program Mode
- Ca Calibrate mode
- Er Invalid sensor voltage
- gd/88 Program mode completed successfully
- rn (Program mode) voltage reading in progress; (Calibrate mode) calibration in progress
- LL Low level sensor
- HH High level sensor
- CF Connection fault (wired wrong)
- LS Low Sensor Sensitivity
- bd Bad checksum
- EE EEprom not responding
- rd Error on EEProm verify
- nP EEProm programming not complete
- Ci Calibration interrupted
- CL Calibration offset cleared (info mode only)
- 01 (Calibrate mode) whole degree offset calculated, added or subtracted
- +9 (Calibrate mode) tenths of degrees; total added
- -9 (Calibrate mode) tenths of degrees; total subtracted

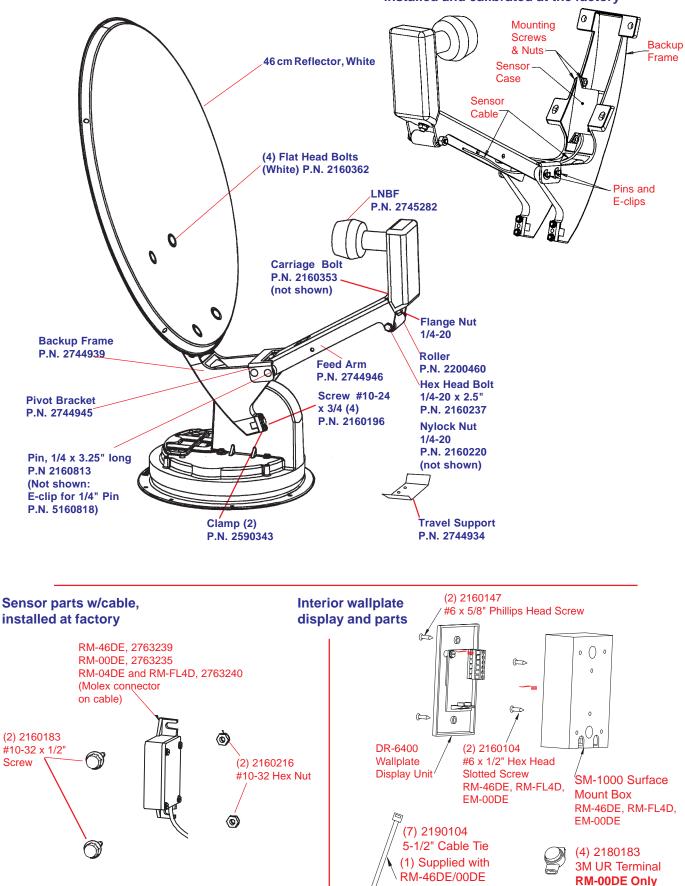


SM-1000 Surface Mount Box Supplied with RM-46DE, RM-FL4D and EM-00DE

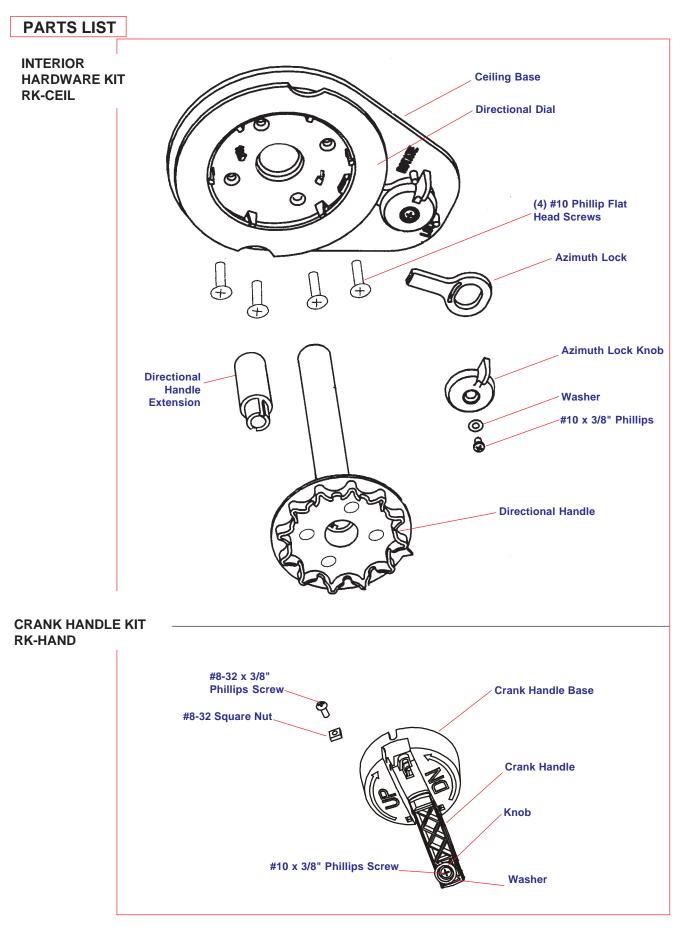


# PARTS LIST

Location of elevation sensor on RM-46DE, installed and calibrated at the factory



RM-04DE, RM-FL4D



#### NOT TO SCALE





#### SPECIFICATIONS

#### **ANTENNA & MOUNT**

Height when raised Height in the travel position Operating radius Roof space required LNB Weight Color Antenna height Antenna width F/D Offset angle Frequency range Gain:	30" verticle max. 8" max. 17" (34" diameter circle) 26" Compatible with DIRECTV® and DISH Network™ 12 lbs. White 20.9" 19.2" 0.59 24° 10.95 - 12.75 GHz
11.2 GHz	33.22 dBi
12.1 GHz	33.89 dBi
12.6 GHz	34.23 dBi
Aperture efficiency	73%
Cross polarization (on axis)	-21 dB
*Beamwidth at -3 dB	3.5°
*Beamwidth at -10 dB	7.0°
Wind loading	Up to hurricane force
Ship weight:	20.6 lbs.

DIRECTV<sup>®</sup> is a registered trademark of DIRECTV, Inc., a unit of Hughes Electronics Corporation. DISH Network<sup>™</sup> is a trademark of EchoStar Communications Corporation.

# ANTENNA/LIFT/LNBF TWO YEAR LIMITED WARRANTY

Winegard Company warrants this Winegard product (excluding receiver) against any defects in materials or workmanship within two (2) yeares from date of purchase. No warranty claim will be honored unless at the time the claim is made, you present proof of purchase to an authorized Winegard dealer (if unknown, please contact Winegard Company, 3000 Kirkwood Street, Burlington, Iowa 52601-2000, telephone 319-754-0600).

Winegard Company (at its option) will either repair or replace the defective product at no charge to you. This warranty covers parts, but does not cover any costs incurred in removal, shipping or reinstallation of the product. This limited warranty does not apply if the product is damaged, deteriorates, malfunctions or fails from: misuse, improper installation, abuse, neglect, accident, tampering, modification of the product as originally manufactured by Winegard, usage not in accordance with product instructions or acts of nature such as damage caused by wind, lightning, ice or corrosive environments such as salt spray and acid rain.

The Two Year Warranty is provided on the condition that the equipment is properly delivered with all handling and freight charges prepaid to your Winegard dealer for repair or return to our factory at the above address. Winegard dealers will arrange for the replacement or repair and return to you, without charge, the product which failed due to defective material or workmanship.

WINEGARD COMPANY WILL NOT ASSUME ANY LIABILITIES FOR ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, MADE BY ANY OTHER PERSON.

ALL OTHER WARRANTIES WHETHER EXPRESS, IMPLIED OR STATUTORY INCLUDING WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY ARE LIMITED TO THE TWO YEAR PERIOD OF THIS WRITTEN WARRANTY.

The foregoing shall be the sole and exclusive remedy of any person whether in contract, tort or otherwise, and Winegard shall not be liable for incidental or consequential damage or connercial loss, or from any other loss or damage except as set forth above.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion of limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.