

Norcold Product Recalls

N600 and N800 Series Models 1082 Free-Standing LP Model

Norcold has voluntarily recalled N841, N821, N641, N621 and 1082 gas/electric refrigerators built in 1999. Affected models have a cooling unit serial number (found on the solution chamber and viewed through the refrigerator vent door outside the RV) from 1038000-1099000.

The defect is a potential cooling unit leak caused during AC electric mode operation. If a leak occurs, the refrigerator's cooling performance will deteriorate and a yellow powder residue will be evident at the cooling unit's heating element. Because extended operation of a leaking cooling unit in the AC electric mode may result in a fire, immediate replacement of the cooling unit is required.

Some customers have previously had a heater element in your cooling unit replaced - we now want to replace the entire cooling unit in your refrigerator.

We regret any inconvenience this may cause, we do want to assure your refrigerator provides you years of safe, reliable and dependable service.

An affected refrigerator without a leak must still be serviced to have its cooling unit replaced to prevent any potential future problem.

Persons owning one of the affected models should:

1. Immediately switch the refrigerator's controls to the manual mode and select LP gas as its method of operation.
2. Open the outside access panel and unplug the electric cord from the refrigerator.
3. Contact a Dealer/Service Center to arrange a service date as soon as possible. The cooling unit will be replaced. There is no charge for parts and labor.
4. Call Norcold at 1-800-767-9101: with any questions; to obtain the location of the nearest Norcold Service Center; or if the Dealer/Service Center fails to, or is unable to, remedy this defect without charge or within a reasonable time.